*Disclaimer WeConnect

To use the We Connect services, you need a Volkswagen ID user account and to log in to We Connect with your username and password. A separate We Connect or We Connect Plus contract must also be concluded online with Volkswagen AG. For We Connect Plus, following vehicle handover, you have 90 days in which to register the vehicle at www.portal.volkswagen-we.com and use the services for the full duration of the agreed free period.

The use of We Connect mobile online services is enabled by means of an integrated internet connection. Volkswagen AG will be liable for the associated data costs incurred within Europe, with the exception of the 'Streaming & Internet' services and individual Volkswagen AG in-car apps. For the use of the 'Streaming & Internet' services, individual in-car apps and the Wi-Fi hotspot, data plans can be purchased from Cubic Telecom, our mobile communications partner, and used in the network coverage area within the EU. You can find information on prices and supported countries at https://vw.cubictelecom.com. Alternatively, you can use the Internet Radio and Media Streaming with a mobile device (e.g. smartphone), provided it has the ability to function as a mobile Wi-Fi hotspot. In this case, the corresponding services are only available subject to an existing or separate mobile phone contract between you and your mobile network operator and only within the coverage area of the respective mobile network. Additional fees (for example, roaming charges) may arise when receiving data from the Internet, depending on your particular mobile phone rate and especially when using the service abroad.

A smartphone with a suitable iOS or Android operating system and SIM card with data option with an existing mobile data contract or one to be agreed separately between you and your mobile data provider is required to use the free We Connect app.

The availability of the individual We Connect and We Connect Plus services described in the packages may differ between countries and depends on the vehicle and equipment. The services are available for the agreed contract period and may be subject to substantive changes or ceased during the contract period. You can find more information at www.portal.volkswagen-we.com and from your Volkswagen partner. For information on mobile phone charges, please consult your mobile phone provider.